

NATHAN VALERIO

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PROFILE:

High-performing Bachelor of Interaction Design student at the University of Sydney (expected 2026), combining a user-centred design background with hands-on experience in fast-paced, customer-facing roles. Known for strong interpersonal and communication skills, a genuine ability to connect with and support people, and a track record of managing competing priorities calmly under pressure.

EDUCATION:

University of Sydney

Bachelor of Interaction Design | 2023 - 2026

Relevant Coursework - *User Experience Design (UX/UI)*, *Interaction & Interactive Product Design*, *Designing Intelligent Systems (AI)*, *Information Visualisation Design (Data)*, *Digital Business Innovation*, *Visual Communication (Graphic Design)*, *Co-Design & Participatory Approaches*

St Ignatius' College, Riverview

High School Diploma | *First Prize for Design & Technology* | 2017-2022

PROFESSIONAL EXPERIENCE:

Andrew Valerio & Sons Funeral Directors - Funeral Operations & Digital Lead | Aug 2024 - Present

- Thrived in a high-pressure environment requiring teamwork, communication and attention to detail within one of Australia's leading funeral homes.
- Provided calm, compassionate support to grieving families, drawing on strong interpersonal and hospitality skills to guide them through one of life's most difficult moments.
- Designed and built the company website (UX/UI) in Figma, managing version control through GitHub and working alongside the business's IT administrators on backend implementation and ongoing maintenance.
- Refreshed the business's brand identity, redesigning a new logo and staff business cards, and produced ongoing graphic design assets to support the business's digital presence.
- First point of contact for grieving families and business partners across phone, in-person and office administration, handling every interaction with sensitivity and discretion.
- Identified opportunities within day-to-day operations and service data to inform new business ideas, and is currently developing early-stage concepts for a digital funeral application to improve service coordination and family experience.

China Doll Restaurant, Woolloomooloo | Feb 2023 - Oct 2023

- Learned to deliver attentive front-of-house service within one of Sydney's renowned modern Chinese fine-dining restaurants, known for its high-volume dinner service and discerning clientele.
- Managed pre-service operational setup, including reservation books, table settings and order preparation, to ensure smooth service delivery.

TECHNICAL SKILLS:

- HTML | CSS | JavaScript | Figma | Adobe Photoshop | Adobe Illustrator | Adobe Suite |
- UX/UI & Website Design | Product Design | User Research | Usability Testing | Design Systems | Prototyping & Wireframing | Brand & Graphic Design | Content Design

INTERESTS:

- Financial Markets & Investing · Product Design · Travel · Endurance Sports - Basketball · Rugby · MMA ·

REFERENCES:

